Vienna City Administration
Municipal Department 65
Legal Affairs: Transport and Traffic
Parking management
Ungargasse 33 (entrance at Sechskrügelgasse 11)
A-1030 Wien
Hotline: (+43 1) 95559
Fax: (+43 1) 4000 - 9938378
E-Mail: post.prb@ma65.wien.gv.at
Internet: wien.gv.at/kontakte/ma65

Information sheet for businesses

Exemption for trade-related off-site customer service
– mobile workshops
(e.g. carpenters, plumbers, etc.)
pursuant to Art. 45 (2) Austrian Federal Road Traffic Act 1960
from 9am to 7pm/10pm

Requirements:

- The vehicle is registered to that business location and is used several times a week for trade-related off-site service and maintenance work for durations exceeding the maximum permitted parking duration
- No parking is available at the worksite
- Due to the times of day when the restricted parking zone applies, the applicant cannot be reasonably expected to conduct their business activities within the maximum permitted parking duration.

Documents required:

- Application with a detailed statement explaining the need for a certificate of exemption pursuant to Art. 45 (2) Austrian Federal Road Traffic Act 1960
- Copy of business licence
- Copy of the vehicle licence, registered to the company name and business location
- Proof of service and maintenance activities that require parking for longer than the permitted maximum parking duration (over two or three hours at one address) must be provided to the authorities on demand (e.g. invoices, work orders, confirmations of order. One item of proof must be furnished for each vehicle for each district with district-wide parking management for which an application for a certificate of exemption is being filed over the course of one year. If you can provide 10 items of proof from 5 districts with district-wide parking management, you will be granted a service card for all districts).

Please note:

- Using a daily or weekly flat-rate card without a certificate of exemption pursuant to Art. 45 (2) Austrian Federal Road Traffic Act 1960 is not permitted and the flat-rate cards will not be considered valid
- DAILY and WEEKLY FLAT-RATE CARDS are available at the Stadtkassen offices of Municipal Department 6 (excluding cash offices at Municipal Department 35)
- The service card is not valid in linear short-term parking zones (e.g. shopping streets).