

Have You Lost or Found Something?

New Lost Property Service at the Municipal District Offices

Since February 2003 the Municipal District Offices in Vienna serve as Lost Property Offices for lost and found items in Vienna. (Please see overleaf for addresses and office hours.)

Lost Property Service Hotline 4000-8091

If you have any questions or inquiries regarding lost and found items in Vienna, please call the Lost Property Service Hotline at 4000-8091 (Mondays to Wednesdays and Fridays from 8.00 to 15.30, Thursdays from 8.00 to 17.30).

Lost Property Boxes for small items

"Lost Property Boxes" (*Fundboxen*) are metal containers set up close to the Municipal District Offices. Small items found, such as umbrellas, clothes or other objects of daily use, can be placed in any of these containers at any time of day or night. Valuables, such as cash, wallets or expensive pens, should be taken to one of the Lost Property Offices by the finder.

Finder's award and acquisition of ownership

The right to a finder's award is governed by private law, and it is up to the finder to claim the award from the person who has lost the item. Upon request the Lost Property Office will tell the finder the name of the person concerned, but cannot provide any further help in this context. For lost items, e.g. objects found in the street or on a public playground, the finder's award is 10% of the item's real value; for items forgotten, e.g. left in buses, trams or undergrounds, restaurants or theatres, the finder should receive 5% of the real value. If a found item is not reclaimed by the loser within one year, ownership passes to the finder, who is free to accept or renounce this title.

Loss of driver's documents, number plates or arms; reporting thefts to the police

Please note that the police must be notified if you have lost your driving license, vehicle registration documents or a number plate. The police will issue a confirmation that serves as temporary replacement for the lost document(s). Thefts or losses of firearms, ammunition and explosives must equally be reported to the police. NB: Driving licenses, vehicle registration documents and number plates found must be taken to one of the Lost Property Offices of the Vienna City Administration.

Stray animals should be taken to the animal shelter

A stray animal is not a "lost and found item". Please phone the Animal Welfare Helpline at 4000-8060 if you come across a stray animal. The Vienna Animal Rescue Service (*Wiener Tierrettung*) will take it to the animal shelter in Vösendorf free of charge.

For further information on the new Lost Property Service, please visit our website at www.wien.at/mba/fundservice/

Addresses of Municipal District Offices

Office hours of Passport Service and Lost Property Offices

Mon-Wed and Fri: 8.00-15.30

Thu: 8.00–17.30

District	Address	Phone	Access for physically challenged persons
1, 8	1010, Wipplingerstraße 8	4000 01000	Lift, Front Office on the ground floor
2	1020, Karmelitergasse 9	4000 02000	Intercom, stair lift
3	1030, Karl-Borromäus-Platz 3	4000 03000	Bell, ramp, Front Office on the ground floor
4, 5	1050, Rechte Wienzeile 105	4000 04000	Bell, ramp, Front Office on the ground floor
6, 7	1070, Hermannngasse 24-26	4000 06000	Bell, ramp, mobile stair lift
9	1090, Wilhelm-Exner-Gasse 5	4000 09000	Bell, ramp, mobile stair lift, Front Office on the ground floor
10	1100, Laxenburger Str. 43-45	4000 10000	Stair lift
11	1110, Enkplatz 2	4000 11000	Entrance for physically challenged persons, lift, Front Office on the raised ground floor
12	1120, Schönbrunner Straße 259	4000 12000	Lift
13, 14	1130, Hietzinger Kai 1-3	4000 13000	Bell, lift
15	1150, Gasgasse 8-10	4000 15000	Front Office on the ground floor
16	1160, Richard-Wagner-Platz 19	4000 16000	Entrance for physically challenged persons, lift, Front Office on the ground floor
17	1170, Elterleinplatz 14	4000 17000	Bell, lift
18	1180, Martinstraße 100	4000 18000	Bell, ramp
19	1190, Gatterburggasse 14	4000 19000	Separate ground floor office for all inquiries by physically challenged persons
20	1200, Brigittaplatz 10	4000 20000	Entrance for physically challenged persons, lift
21	1210, Am Spitz 1	4000 21000	Bell, lift, wheelchair available
22	1220, Schrödingerplatz 1	4000 22000	Bell, lift, Front Office on the ground floor
23	1230, Perchtoldsdorfer Straße 2	4000 23000	Front Office on the ground floor